

**Query document on**

**TENDER REFERENCE NO: GVT(T)16002-S**

**APPLICATION MAINTENANCE AND SUPPORT FOR INTRANET PORTAL, COMMON AND CUSTOMIZED APPLICATIONS**

**FOR**



|  |  |
| --- | --- |
| **Submitted To:** | Singapore Customs |
| **Submitted By:** | Espire Infolabs (Singapore) Pte. Ltd |
| **Version:** | 1.0 |
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# Introduction

This document is meant to list down the queries on Tender: GVT(T)16002-S– **Application Maintenance And Support For Intranet Portal, Common And Customized Applications**.

# Queries

Following are questions which Espire would like to be answered for its better clarity in understanding requirements. Please use ‘**Client Response’** column to provide answers and any other supporting document, if applicable.

|  |  |  |
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| # | Queries | Client Response |
| **Infrastructure Related** | | |
| 1 | Logos and Brand guideline will be provided by client. |  |
| 2 | We’re assuming only SC Connect portal required UX/UI uplift, rest of the portals/Applications (HIVE, HRPS and File share) will just upgrade from Share point 2007 to Share point 2013. |  |
| 3 | Kindly provide us the detailed Navigation structure for SC Connect? |  |
| 4 | Is it a responsive development or it’ll just for a desktop users? |  |
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